



Auditory Outreach News



Happy Holidays!

Wow! Just like that it's December and winter break is around the corner. Thanks to those of you who joined us for the first annual back to school with Auditory Outreach webinar. For those that missed it, the recording with information about loan requests, equipment updates, outreach services and more can be viewed on our website under resources or here:

[Back to School Webinar 2023](#)

Please check out our new, updated website www.auditoryoutreach.ca for forms, resources, EasySheets and a wealth of program information.

Wishing you, your teams, students and families a wonderful holiday season!

Reminders

- The most up-to-date forms are always posted on our website. We are currently updating our forms, so please check regularly to stay current and avoid delays.
- We are experiencing a large number of costly installed Roger X losses. If a student is moving out of district or graduating please remember that the Roger X needs to be uninstalled and returned to us. If a student has lost a hearing aid with a PRP loaned Roger X installed, please let us know asap.
- Please contact info@auditoryoutreach.ca for any technical issues before shipping the equipment. If you are unsure if the equipment is loaned from AO-PRP, please contact us.

Holiday Hours

Auditory Outreach staff will be enjoying a much deserved break over the holidays and our office will be closed from Dec 23-Jan 2. Please avoid sending shipments during this time and any requests will be processed upon our return. If you are wanting equipment to arrive for early January, please send requests by mid-December.



Authorization Signatures

We appreciate the work that goes into completing paperwork for equipment requests and obtaining audiologist and school district administration signatures. Most school districts have a district principal sign each individual request and loss report. If your school district has an arrangement for someone other than a district administrator to authorize, please notify us in writing to avoid processing delays.



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Coming up in 2024:

Updated Forms for New Requests, Loss, Exchange, Tech Service

New Equipment items available for loan and added to our loan bank

Lists with photos and descriptions of all available equipment loans on website

Auditory Outreach Equipment Fair: Virtual Event with Equipment vendors to highlight equipment options that are available for loan

New Agreements between Auditory outreach, health regions and school districts

Feedback surveys for our community partners

Reminders

- If you have a broken accessory (e.g., lanyard, belt clip, screen protector), please send an accessory request, then recycle or dispose of the item instead of sending it back to us.
- We appreciate updated audiograms anytime, especially if students get new equipment.

Replacement Costs

Thank you for taking excellent care of our loan bank equipment! We understand that accidents and losses sometimes happen. We are currently sending invoices to District Principals/ Authorizers for equipment losses reported during the 2022-2023 school year. The holiday surprise that no one wants! Here's an idea of replacement costs:

- Touchscreen: \$1750
- Roger X/ Roger Focus: \$1350
- Roger 20: \$2100
- Oticon Edumic: \$1100



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