

## PRP-AO April 2025 Newsletter

Spring is in the air and we know the last 3 months of school will fly by! We hosted a Troubleshooting webinar on April 9th and have a Osia bone implants webinar on May 15th. Please register and email Lora if you can't attend and would like a copy of the recording.

Planning for next school year is in full swing, so please send in equipment requests for Kindergarten students that start in September. The sooner the better! This helps us to process requests more quickly and many clinics plan validation over the summer so everything is ready to go for September. If the student is registered with a school, we can initiate the loan.

We have lots of exciting news to share soon including cochlear connections club groups for the 2025-2026 school year, a AO-PRP service delivery survey to share your feedback, and new initiatives to make school experiences and learning even better for our students. Stay tuned!



### What's New?

- **We will be offering more social connection and language groups for students with CIs next year. If you have a student between the ages of 11-18 that might benefit, please reach out to [Claudia.piccinin@sd47.bc.ca](mailto:Claudia.piccinin@sd47.bc.ca).**
- **Auditory Outreach has developed a fabulous new resource about d/Deaf Education Terminology. Please feel free to share with your school teams and colleagues!**
- **Congratulations to the fabulous Theresa Dunlop, one of our Audiometric Techs who is retiring in June! She leaves behind a legacy of exceptional student focused support and will be missed! This means we will be hiring; contact [lora.baker@sd47.bc.ca](mailto:lora.baker@sd47.bc.ca) for more info.**

### OSIA Webinar

**Auditory Outreach is pleased to offer an Osia Hearing Implant webinar, Thursday May 15th from 11:45am–12:30pm.**

**[Register Here](#)**

### Equipment Tips

Did you know the grey button on the back of the Touchscreen releases the lanyard? When the button isn't used to release the lanyard before removing, the prongs often break off inside the housing.

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### BC Adult Cochlear Implant Program – The Transition to Adult Care Workshop

Join us for a virtual workshop to learn more about navigating the transition to adult care at the BC Adult Cochlear Implant Program at St. Paul's Hospital. Don't miss out on this opportunity to learn valuable information and gain the tools you need to thrive during this time. Any young person (16 – 25 years) who is transitioning to Cochlear Implant adult care services at St. Paul's Hospital and their parents or guardians are encouraged to attend.

#### *Workshop Date:*

***Tuesday, May 27th, 2025 from 12:00 pm - 1: 00 pm PST***

*For more information and to get the Microsoft Teams link sent to you to access the workshop, please contact: Emma Iacoe at [eiacoe@providencehealth.bc.ca](mailto:eiacoe@providencehealth.bc.ca) – Leader of the Youth Transition Program at St. Paul's Hospital in Vancouver.*



CIICA: We are the first group to receive implants as children and now becoming adults and we have been talking about what changes we would like to see to raise public awareness of the impact of deafness and hearing loss, of the changes CI has brought, the lifelong CI services we need and recommendations to improve accessibility for us. As a result we have produced our Agenda:

[Agenda](#)

[Video](#)

### Wavefront Centre for Communication Accessibility

Wavefront Centre for Communication Accessibility is a BC not for profit organization that provides a variety of programs & services that enhance hearing and communication for individuals with hearing loss or whom are Deaf. They offer the purchase of technology, training, service and support on classroom systems for students with CAPD, unaided hearing loss and for teachers experiencing vocal fatigue. Please reach out for more information on pricing, troubleshooting or an in-service. All revenue derived from this program is reinvested into the many community programs. Contact: [joann.bentley@wavefrontcentre.ca](mailto:joann.bentley@wavefrontcentre.ca)

### Contact Us

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### Equipment Returns using Canada Post Prepaid Envelopes

In addition to Loomis collect ship, we are now using prepaid Canada Post envelopes. These prepaid envelopes can be used for any equipment shipments that need to be sent to AO PRP for either return, repair or exchange. AO PRP pays for these envelopes in advance, so the envelopes have value; we appreciate their safe storage. For this reason, we track each envelope that we send to clinics or schools and are able to check if the envelope has been used and where it was shipped.

Contact our program at 604-414-2624 or email us at [info@auditoryoutreach.ca](mailto:info@auditoryoutreach.ca) to request return envelopes. We will only issue additional envelopes if the existing supply is depleted and used responsibly.