

Auditory Outreach Roger Installer Project: Receiver Un-installation & Re-installation in Hearing Aids with Roger Direct

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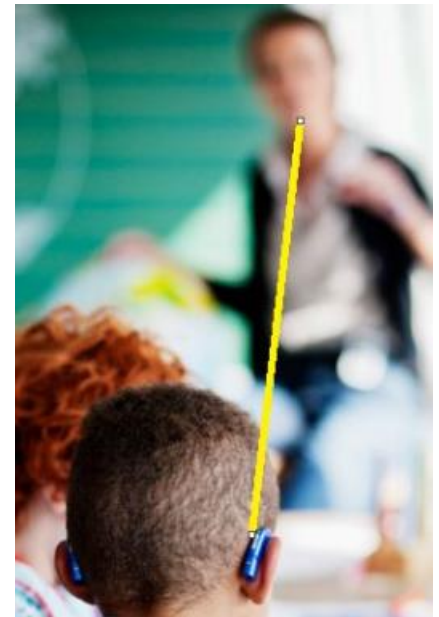
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AGENDA

- What Receiver Installation is and is not
- When to perform Receiver Un/Re-installation
- Equipment required
- How to un-install
- How to re-install
- Important tips
- About Roger Installer project
- Q & A



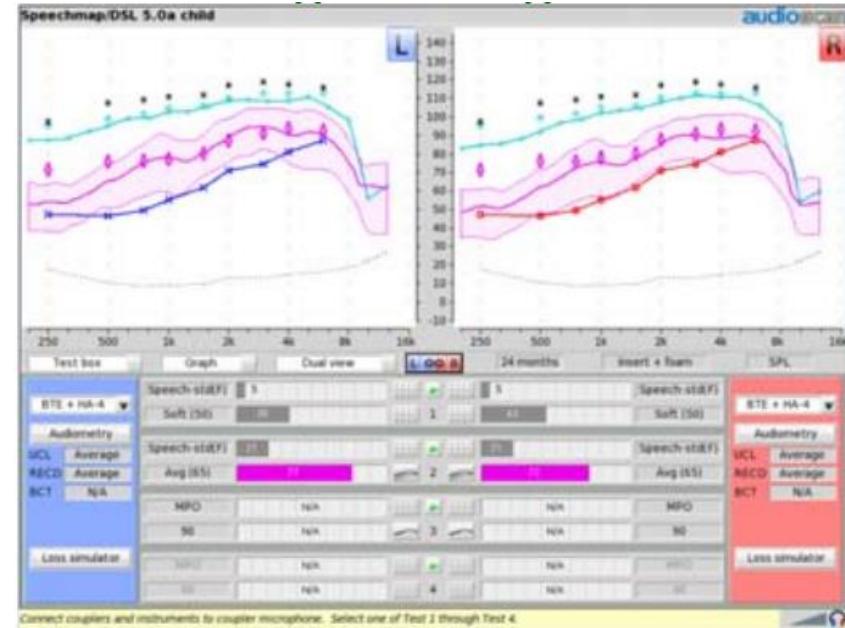
RECEIVER INSTALLATION/UN-INSTALLATION IS ...

- the act of physically adding/removing a Roger receiver from a hearing aid in a *digitized* way by transferring a "code"



RECEIVER INSTALLATION IS NOT ...

- RM/FM fitting
- RM/FM verification
- RM/FM matching



WHEN TO PERFORM RECEIVER UN- INSTALLATION



- To troubleshoot equipment malfunction
- To isolate receiver or hearing aid to send to Auditory Outreach or HA manufacturer for technical service
- To safekeep RM receiver during school breaks, i.e. summer, winter, spring holidays
- When student is moving/graduating out of school district

YOU WILL NEED:

- Roger Installer by Phonak
- Roger X receiver (empty "shell")
- Hearing aid (compatible with Roger Direct)
with good battery
- Transmitter (for checking RM status)



How to un-install a Roger X receiver from a Hearing Aid:

1. Power OFF hearing aid.
2. Plug Roger X shell into Installer.
3. Power ON Installer.
4. Power ON hearing aid.
5. Place hearing aid on Installer.
6. When light beside receiver turns green, receiver has been un-installed. Remove hearing aid from Installer.
7. Power OFF Installer and unplug receiver for safe storage.

How to re-install a Roger X receiver onto a Hearing Aid:

1. Power OFF hearing aid.
2. Plug Roger X receiver into Installer.
3. Power ON Installer.
4. Power ON hearing aid.
5. Place hearing aid on Installer.
6. When light beside hearing aid turns green, receiver has been re-installed. Remove hearing aid from Installer.
7. Power OFF Installer and unplug receiver (empty) for safe storage.

IMPORTANT TIPS:

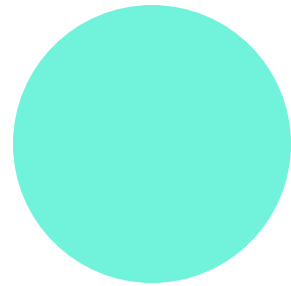
- During un/re-installation, other Installers and Phonak hearing aids with Roger Direct should be at least 3 metres away

- Only Roger X receivers with SN 1744... or higher can be installed

- Only hearing aids with Roger Direct can take installed receivers, e.g *Marvel, Paradise, Lumity* families of hearing aids

- Installer takes one AAA battery. To avoid rust build-up, best to remove battery when not using Installer.

ABOUT THE PROJECT...





QUESTIONS?

THANK YOU!

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Installer guide by Phonak:

[4. Fast Fit RogerDirect_RogerX_InstallationGuide_201908.pdf](#)

[\(phonakpro.com\)](#)

Installer reference sheet:

[reference-sheet-bt-bt-c-roger-direct-roger-x-210x297-en-v1.00.pdf](#)

Installation video:

[Roger Installer\(youtube.com\)](#)