

Auditory Outreach News

Happy Speech Language and Hearing Month!

We want to take this opportunity to thank all of you, our community partners, for the amazing advocacy and support you provide to improve communication and access for our students!

Thank-you!

It's time to start thinking about the end of this school year and start of the next! We are now accepting requests for new students and Kindergarten students that start in September. As long as the student has registered for school, we can send equipment to the audiology clinics for fittings and verification over the summer.



What's New?

- **Our new initiative to send a current loan report to every school district has launched! We hope this will assist teams to confirm loans, check for any losses and identify any equipment that is due for return. If you haven't already received the loan report for your school district, it is coming soon, by the end of May.**
- **We have also started notifying TDHHs and Audiology teams whenever we receive equipment returns or replace equipment in a tech service. We appreciate your patience with end of the year and summer returns as we have limited staffing and many returns.**

Enjoy the warmer and sunnier days!

Roger Installers

Auditory Outreach is thrilled to offer a voluntary Roger Installer Pilot Program. For more info, see the info sheet attached to the email.

Summer Fun!

Please note that Auditory Outreach has minimal staffing over the summer with no Audiometric Technicians between mid-July until the last week of August, so please consider sending your requests, returns and exchanges now or right away at the end of June.

Thank-you!





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Renewed Service Agreements

Our team has been working with the 5 provincial health authorities and each public school district in the province to renew service agreements with Auditory Outreach. These agreements will be finalized by the end of this school year for implementation in September. Highlights of the new agreements include:

- Auditory Outreach will send updated equipment loan reports to all school districts annually in the spring to reconcile our records, school district records, and existing loans.
- Auditory Outreach will email confirmation to TDHH and Audiologist when returned equipment is received or tech service replacements are issued.
- Auditory Outreach is working to increase communication, online training, and educational sessions for school and audiology teams.
- Assistive listening equipment loan eligibility for non-independent First Nations Schools.

Reminders

- **We appreciate school districts and audiology teams providing up to date contact lists and notifying us of any staffing changes.**
- **Auditory Outreach offers several remote control loans compatible with cochlear implants and BAHA implants. Please discuss with your Audiologist.**
- **Two shipping options are available for returns and tech service, Loomis collect ship and Canada Post pre-paid envelopes. Please contact info@auditoryoutreach.ca for more information.**

Returns

Please contact info@auditoryoutreach.ca if you have broken or obsolete equipment that needs to be returned.

Broken accessories (non serial-numbered items) can be disposed of instead of shipping back to us.

For More Information

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